



RollCall Release Update

A new version of the RollCall Parent App is now available

This update makes it easier for parents to set up and log in to their accounts.

We recommend that parents download or update the **RollCall Parent App** to the latest version. Available via the App Store and Google Play Store.

What's changed for parents

Parents can now

- Log in using their email address, even if they have children at multiple RollCall schools
- Set up their own login directly in the app (no school codes required)
- Reset their own passwords without needing support from the school

👉 [View parent app login help guide](#)

FAQs

Do schools need to resend welcome emails?

No. Existing welcome links will continue to work. Parents will be guided through the new login flow automatically when they open the app.

How is parent access managed now?

As always, access is based on parent–student relationships. Once a parent is linked, they can complete login directly, without further school intervention.

Will this affect schools using Single Sign-On (SSO)?

No. Parents will continue to be directed to their school's SSO login automatically.

If parents experience issues after updating the app, please contact our support team by emailing us at support@rollcall.com.au

Kind regards,

RollCall Team

💡 **Need help?** Call us on 1300 821 116 or email support@rollcall.com.au 💡

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