



Release Notes

Please find below the latest RollCall features, enhancements and fixes.

New Features & Enhancements

Intelligent Report Classification & Scheduling

We've redesigned how reports run during peak hours.

Previously, all reports were blocked during peak periods (7:00–9:00 AM and 3:00–5:00 PM AEDT) to protect system performance.

Reports are now assessed individually, and only high-impact reports are queued.

How it works:

- **Smaller, low-impact reports**
Run straight away, even during peak hours
- **High-impact reports requested during peak periods**
Are automatically queued and will run as soon as the peak window ends (9:01 AM AEDT or 5:01 PM AEDT) .
- **If your report is queued**, you'll see an estimated wait time on screen.
- **When the report is ready**, you'll receive both an email and an in-app notification

RollCall Pay Dashboard

Schools using RollCall Pay now have a dedicated dashboard to monitor payment activity and track revenue performance in one place.

- **Revenue overview**
See total revenue, number of transactions, and success rates at a glance
- **Revenue trends**
A 30-day chart showing daily revenue
- **Status breakdown**
A visual summary of successful, pending, failed, cancelled, and refunded payments
- **Recent transactions**
A searchable table of recent payments, including student and payer details

For guidance on using the dashboard, refer to our helpguide.

[RollCall Pay – Managing Your Payment Dashboard](#)

Improvements

Bus Activity Screen – changes are easier to review and navigate

- **More detail at a glance**
Tooltips now show bus capacity and expected student counts for both original and new bus/stop assignments
- **Quick navigation**
Clicking a bus or stop opens the Transport screen in a new tab, taking you directly to the relevant route
- **Clearer timestamps**
The column now displays as “Created At” to clarify when the change was made, not when it takes effect

CSV Import Audit Trail – changes are easier to track

- **Admin now shown in Audit Logs**
When student records are updated via the CSV Import system, the name of the admin who performed the import is now displayed in the Student Audit Logs.

Bug Fixes

- **Parent App Notifications**
Resolved an issue where some parents couldn't see their notification settings in the Notifications tab
- **No Card Loading Charges**
Fixed an issue where students scanned on during AM runs without a card weren't being charged the No Card Loading fee
- **GPS Location Accuracy**
Improved handling of stale GPS data to ensure bus stop positions display accurately on the Parent App and Admin Console
- **Parent Login**
Fixed an issue where some users received "No school exists for this account" when logging in
- **Messaging Hub**
Resolved an issue where some messages weren't being sent to parents
- **LMS Student-Parent Linking**
Fixed an issue where linking students and parents via LMS wasn't creating the expected alert configurations

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